

Privacy Policy

Last updated: September 29, 2024

At Lawful, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our AI Service Lawful (the "Service"). By using the Service, you consent to the practices described in this Privacy Policy. If you do not agree with these practices, please do not use the Service.

Information Collection and Use

We collect different types of information for various purposes to provide and improve our Service to you.

Types of Data Collected

(a) Personal Data

While using our Service, we may ask you to provide certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City

(b) Complaint Data

To analyze your complaint, we may require access to documents or files you upload to the Service. Our AI algorithms process this information to assess the complaint and its potential for resolution and compensation. We do not store your complaint data longer than necessary to provide our services, unless you have explicitly permitted us to do so.

(c) Usage Data

We may also collect information on how the Service is accessed and used ("Usage Data"). This Usage Data may include information such as your device's Internet Protocol address (e.g., IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers, and other diagnostic data.

(d) Tracking & Cookies Data

We use cookies and similar tracking technologies to track the activity on our Service and hold certain information.

Cookies are files with a small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyze our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

Examples of Cookies we use:

- *Session Cookies.* We use Session Cookies to operate our Service.
- *Preference Cookies.* We use Preference Cookies to remember your preferences and various settings.
- *Security Cookies.* We use Security Cookies for security purposes.
- *Advertising Cookies.* We use Advertising Cookies for advertising purposes.

Use of Data

Lawful uses the collected data for various purposes:

(a) Account Management:

To create and manage your account, personalize your experience, and communicate important updates and information related to our services.

(b) Complaint Analysis:

To create a formal complaint for submission to relevant supervisory authorities, including drafting it in the correct format for potential compensation and other outcomes. We also identify any risks or issues related to your complaint and offer explanations and recommendations for further action using our artificial intelligence algorithms.

(c) Service Improvement:

We may use aggregated and anonymized data derived from contract analysis for analytical and research purposes to enhance the performance and functionality of the Service, which may include:

- Providing and maintaining the Service
- Notifying you about changes to our Service
- Allowing you to participate in interactive features of our Service when you choose to do so
- Providing customer care and support
- Providing analysis or valuable information so that we can improve the Service
- Monitoring the usage of the Service
- Detecting, preventing, and addressing technical issues

Transfer of Data

Your information, including Personal Data, may be transferred to — and maintained on — computers located outside your state, province, country, or other governmental jurisdiction where the data protection laws may differ from those in your jurisdiction.

If you are located outside France and choose to provide information to us, please note that we transfer the data, including Personal Data, to France and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

Lawful will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy, and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place, including the security of your data and other personal information.

Disclosure of Data

(a) Trusted Third-Party Service Providers:

We may engage trusted third-party service providers to assist us in operating and maintaining the Service. These service providers may have access to your personal information, but only to perform specific tasks on our behalf and are obligated not to disclose or use it for any other purpose.

(b) Legal Requirements:

Lawful may disclose your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of Lawful
- Prevent or investigate possible wrongdoing in connection with the Service
- Protect the personal safety of users of the Service or the public
- Protect against legal liability

Security of Data

The security of your data is important to us, but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

Links to Other Sites

Our Service may contain links to other sites that are not operated by us. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Children's Privacy

Our Service does not address anyone under the age of 18 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on our Service, prior to the change becoming effective and update the "Last updated" date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact Us

If you have any questions about this Privacy Policy, please contact us:

By email: _____

By phone: _____